

## HOW TO ENROLL IN E-STATEMENTS

Step 1: Sign into First Reliance Bank's online banking and click the E-Statements Tab

The screenshot shows the First Reliance Bank online banking interface. The top navigation bar includes links for Overview, Accounts, Bills & Payments, Move Money, My Spending, and E-Statements. The 'E-Statements' link is circled in red. Below the navigation bar, there's a section for 'All Accounts' with a search bar. The main content area displays 'My Checking' and 'My Savings' accounts with their respective balances. A 'Spendable Balance' section shows \$0 with a note about upcoming payments. A 'My Spending' section is also visible.

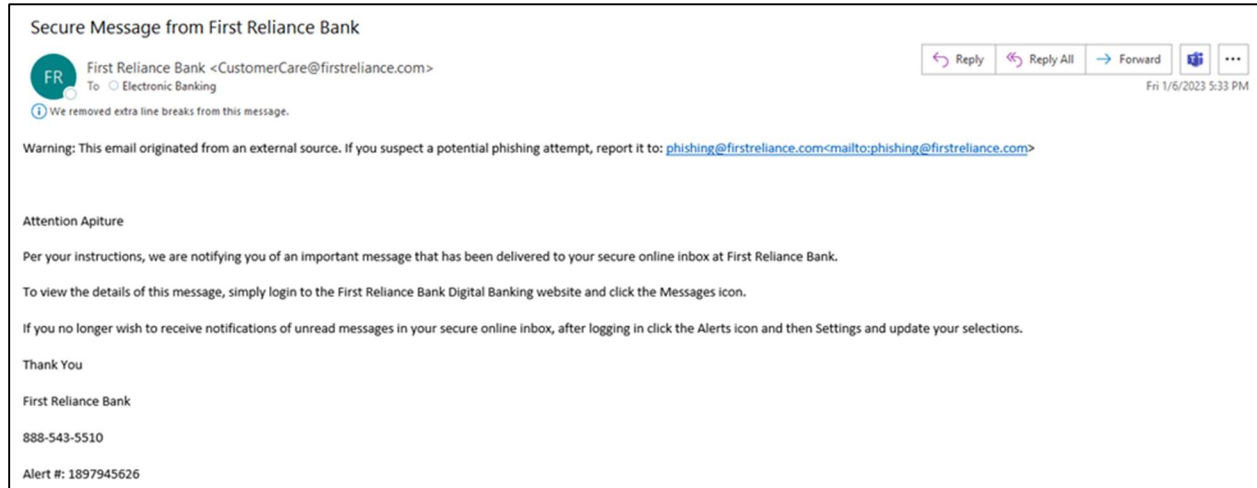
Step 2: Click the "Enroll" button.

The screenshot shows the 'Services & Settings' page. The top navigation bar is the same as the previous screenshot. The main content area has a heading 'Services & Settings' and a message: 'Please click the "Enroll" button below to request eStatements.' Below this message, there is a button labeled 'Enroll', which is circled in red.

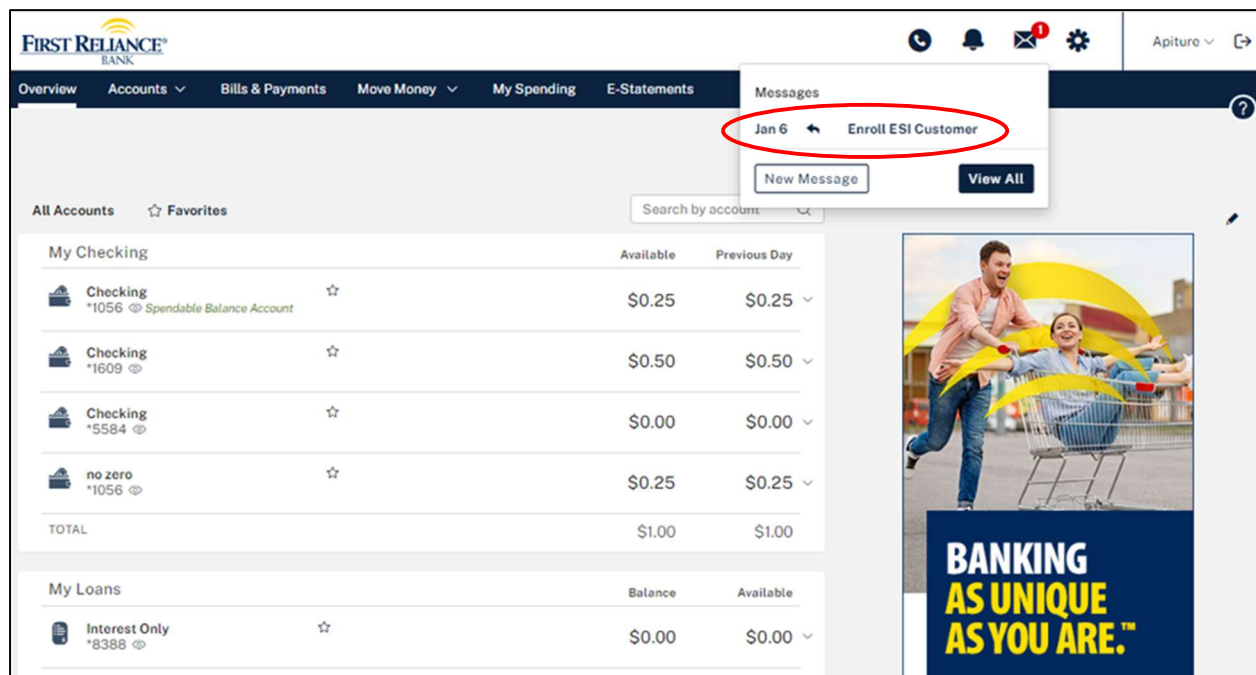
Step 3: After you click enroll, you will receive the following message and your request is sent to the First Reliance Bank eBanking team.

The screenshot shows the 'Services & Settings' page after clicking the 'Enroll' button. The top navigation bar is the same. The main content area has a heading 'Services & Settings' and a message: 'We have received your request for viewing eStatements. Please allow us 48 hours to activate this service. If you have any questions regarding this request, please contact First Reliance Bank, or send a Secure Message.'

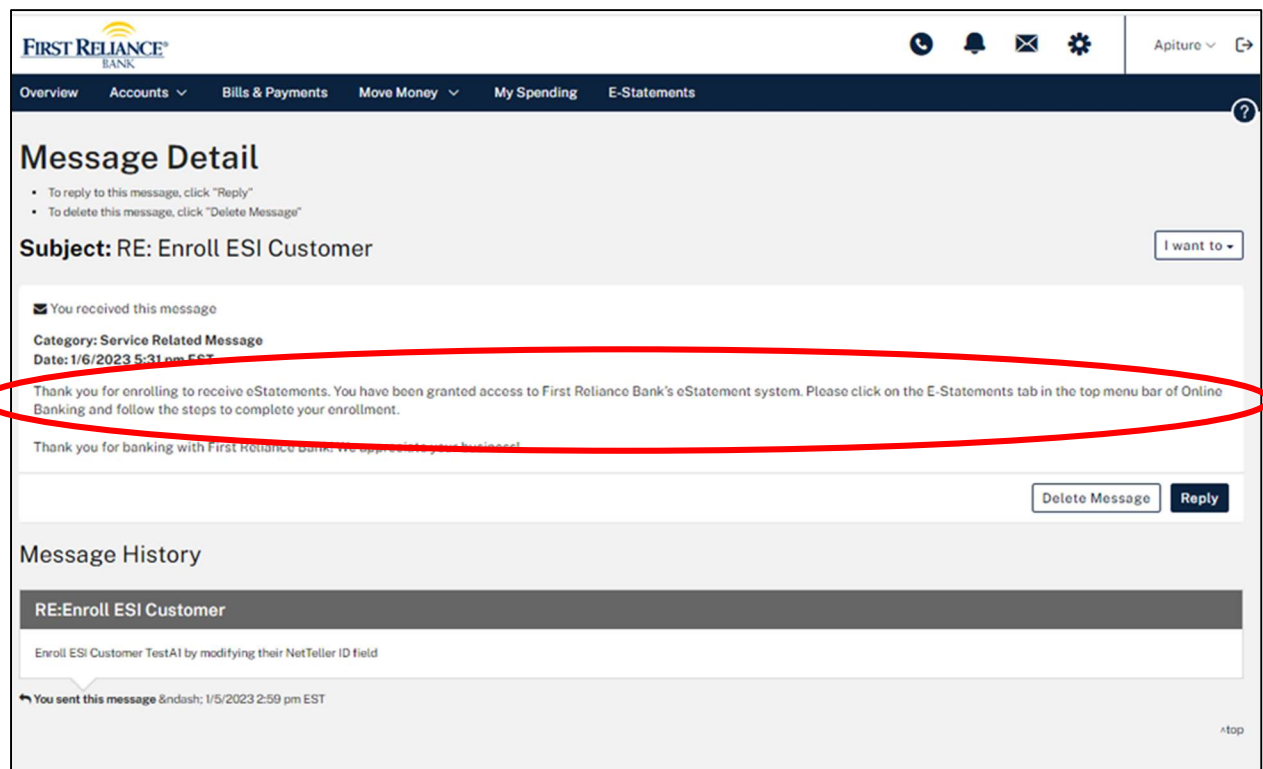
Step 4: An e-banking associate will send you the following email, alerting you that you have a message in your online banking mailbox.



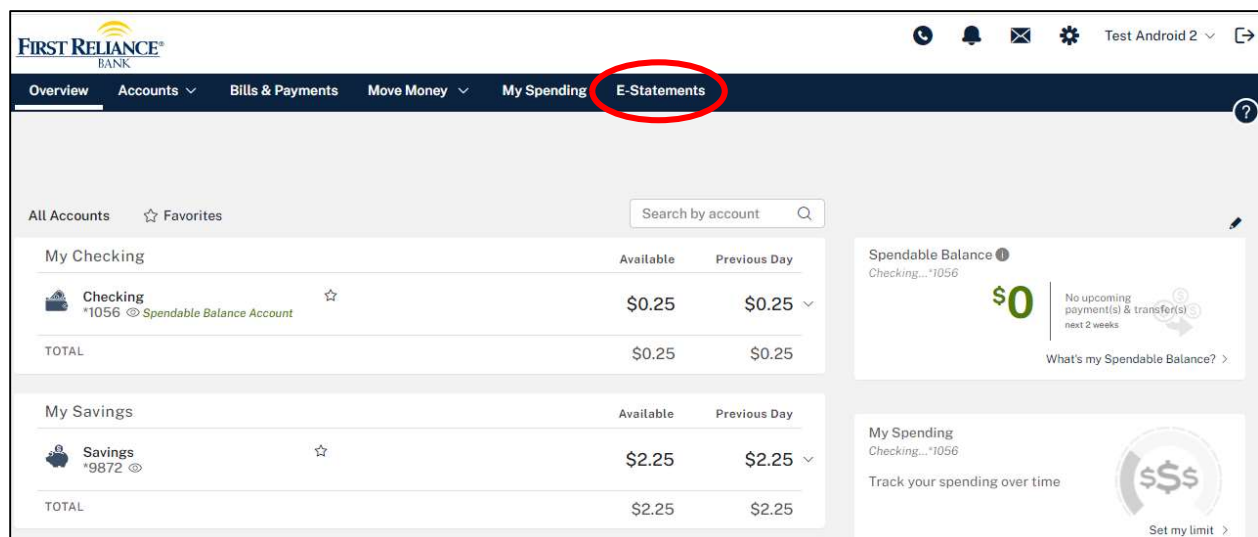
Step 5: Sign into online banking and click the messages icon and click "Enroll ESI Customer."



Step 6: Once you open the “Enroll ESI Customer” online banking message, it will inform you that you can access the e-statement system and to click the E-Statements tab to complete your enrollment.



Step 7: Then click on the E-Statements tab in the top menu bar to complete your enrollment



Step 7 continued: You will be brought to the following screen. Click “Details” and select the accounts that you want to receive eStatements for. If there are any accounts you do not want to receive e-statements for, you can uncheck the box. Click “Save Settings.”

The screenshot shows the 'Enrollment' page with a sidebar containing links for 'Enrollment', 'Disclosures', and 'Email Settings'. The main content area has a heading 'Enrollment' and a subheading 'You may choose to receive your statements and notices for your account(s) delivered via email and made available online through this site. To enroll your account(s) please follow the steps outlined below:'. The steps are: 1. Account(s) and Document Enrollment, 2. Please review the following email address, and 3. Please read the disclosure below. A modal window titled 'Enroll All Available Accounts and Document Types Shown' is open, showing a list of accounts with checkboxes: COM CHK 0001, 50 Plus 0002, 50 Plus 0003, PER SAV 0004, BUS SAV 0005, and PER SAV 0006. The 'Save Settings' button is circled in red.

Step 8: Then agree to the disclosure. You must scroll to the bottom of the disclosure before agreeing to the terms listed. Then click the “I agree to the listed terms” box at the bottom and click “Enroll Now.”

The screenshot shows the 'Enrollment' page with the same sidebar and steps. The modal window is closed, and the 'I agree to the listed terms' checkbox is checked and circled in red. The 'Enroll Now' button is also circled in red.

Once enrolled, your future statements will be sent electronically. You will receive an email when your statements are available. You can view these statements under the Statements and Notices option, you can choose which account statement you would like to view by clicking the dropdown menu.

The screenshot shows the 'Statements and Notices' page with a sidebar containing links for 'Statements and Notices', 'Additional Recipients', 'Disclosures', and 'Email Settings'. The main content area has a heading 'Statements and Notices' and a subheading 'You have no documents available to view for this account.' A dropdown menu is open, showing a list of accounts: COM CHK 0001, 50 Plus 0002, 50 Plus 0003, PER SAV 0004, BUS SAV 0005, and PER SAV 0006. The dropdown menu is circled in red.