HOW TO ENROLL IN E-STATEMENTS

Step 1: Sign into First Reliance Bank’s online banking and click the E-Statements Tab

Step 2: Click the “Enroll” button.

Step 3: After you click enroll, you will receive the following message and your request is sent to the First Reliance Bank eBanking team.
Step 4: An e-banking associate will send you the following email, alerting you that you have a message in your online banking mailbox.

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Secure Message from First Reliance Bank

First Reliance Bank <CustomerCare@firstreliance.com>
To: Electronic Banking

Attention Apiture

Per your instructions, we are notifying you of an important message that has been delivered to your secure online inbox at First Reliance Bank.

To view the details of this message, simply login to the First Reliance Bank Digital Banking website and click the Messages icon.

If you no longer wish to receive notifications of unread messages in your secure online inbox, after logging in click the Alerts icon and then Settings and update your selections.

Thank You
First Reliance Bank
888-543-5550

Alert #: 1897945020

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Step 5: Sign into online banking and click the messages icon and click “Enroll ESI Customer.”
Step 6: Once you open the “Enroll ESI Customer” online banking message, it will inform you that you can access the e-statement system and to click the E-Statements tab to complete your enrollment.

Step 7: Then click on the E-Statements tab in the top menu bar to complete your enrollment.
Step 7 continued: You will be brought to the following screen. Click “Details” and select the accounts that you want to receive eStatements for. If there are any accounts you do not want to receive e-statements for, you can uncheck the box. Click “Save Settings.”

Step 8: Then agree to the disclosure. You must scroll to the bottom of the disclosure before agreeing to the terms listed. Then click the “I agree to the listed terms” box at the bottom and click “Enroll Now.”

Once enrolled, your future statements will be sent electronically. You will receive an email when your statements are available. You can view these statements under the Statements and Notices option, you can choose which account statement you would like to view by clicking the dropdown menu.